



Helping one of the world's largest express delivery and logistics business to deliver value added services to their customers

James Ross Consulting is an accredited supplier to one of the world's largest express delivery and logistics business. JRC successfully completed the client's selection process beating substantial competition. JRC provides technical support and resource so that environmental and technical packaging benefits can be assessed and presented to the client's customers. On agreement to modify packaging and approach JRC Project resource manage the delivery of benefits.

Business Challenge

Our client looks to add value to the service that they provide to their wide customer base. A large part of existing activity within the Third Party Warehouse operations revolves around packaged goods delivered nationally and internationally. Packaging spends, product damage and Distribution cube all represent areas that, if optimised, could generate increased profit for their customers.

The client recognised and accepted that Packaging Optimisation and assessment was not a core skill and through a vigorous selection process would engage a specialist company to complete this work.

How JRC Helped

JRC have completed a number of assessments within the client's organisation that have highlighted many opportunities to significantly improve process and bottom-line profitability for their clients.

Value Delivered

The client can depend on JRC's global knowledge of supply chain and packaging systems on a project by project basis without the requirement to staff up an internal team of consultants. James Ross Consulting can be deployed by the client in any country to enable them to offer value added technical services of the highest standard - leaving the client free to focus on their core competences.

About Our Client

Our client is one of the leaders in the worldwide market for express delivery services. Overall, they operate in more than 220 countries and territories. The company provides delivery services from a network of about 4,700 offices, and it employs a fleet of some 76,200 vehicles and about 420 aircraft. In addition, they are a major provider of freight forwarding, logistics, and supply chain management services.

About James Ross Consulting

James Ross Consulting is a mid sized global manufacturing consulting, technical support and analytical services company, with offices established in the UK, USA and Australia. Their three competence groups, Cost Optimization, Technical Support and Analytical Services, develop a full spectrum of services and solutions that address business opportunities and challenges common across industries. See also www.jrconsulting.com.

Cost Optimization, Technical Support and Analytical Services