



## Providing day to day technical resource to enable a faster route through the New Product Development and documentation processes

As our client's business continues to grow, both organically and through targeted acquisitions so a need for focused technical support developed. Working with existing teams within several divisions to deliver premium pack executions world-wide. The work has involved extensive contact with Research and Development and close liaison with the manufacturing plants and suppliers as implementation is realised. JRC has completed work across four continents.

### Business Challenge

Businesses today need flexible resource but also require established links and compatibility with internal project teams. James Ross Consulting can operate like an extension of the existing resource.

### How JRC Helped

Technical support was based on a project by project approach. A specific requirement (improvement, development, troubleshooting etc) being identified. James Ross Consulting then provide a cost and timescale, based on

agreed working methods, to affect a solution. This involves analysis, integration of technical data from acquired businesses, vendor liaison, support / interaction with all internal departments and locations (as necessary), specifications development, trials, final specification and update of information (specs / drawings) on to a central 'global' system.

### Value Delivered

The key to our client's success for this type of project work was our ability to fit in to the systems currently operated by them. JRC provided trained technical consultants who underwent systems training and were embedded on site to assist their existing team of packaging engineers. In many instances JRC supplied increased development man power with the added advantage of being able to travel and be located on site anywhere in world at short notice. Consultants were often deployed to rectify or analyse issues with product quality or production line process in-efficiencies.

### About our client

Our client's brands touch the lives of people around the world. Their corporate tradition is rooted in the principles of personal integrity, respect for the individual, and doing what's right for the long-term. What began as a small, family-operated company now provides products and services of superior quality and value to consumers in 140 countries.

### About James Ross Consulting

James Ross Consulting is a mid sized global manufacturing consulting, technical support and analytical services company, with offices established in the UK, USA and Australia. Their three competence groups, Cost Optimization, Technical Support and Analytical Services, develop a full spectrum of services and solutions that address business opportunities and challenges common across industries. See also [www.jrconsulting.com](http://www.jrconsulting.com).

Cost Optimization, Technical Support and Analytical Services